



7/15/13

Powerhold Limited Warranty

Royal Adhesives and Sealants, LLC, subject to the terms and conditions set forth below, warrants that Powerhold products produced for the Floor Covering Distributor Alliance will be free from defects in material or workmanship and will not fail under normal usage for the applicable warranty period indicated in the warranty length table attached to this warranty (“Warranty Length Table”) when used within its shelf life of one (1) year and in accordance with: (1) technical data sheets and written instructions, (2) applicable building codes and regulations, and (3) standard industry practices.

As a condition of warranty coverage, it is the sole responsibility of the installer, general contractor, architect of record or owner, to first determine the suitability and compatibility of the adhesive for the user’s intended use.

Exclusions from Warranty Coverage:

This limited warranty does not apply to: structural failure; inadequate subflooring or improper subfloor preparation; excessive subfloor moisture or water damage; subfloor contamination; Acts of God, including but not limited to flooding, hurricane, earthquake, extreme environmental conditions, natural disaster or other events outside the control of the manufacturer; negligence; product misuse or abuse; failure to comply with technical data sheets or floor covering installation instructions, or applicable building codes and regulations, or standard industry practices; installation of non-first quality flooring; ordinary wear and tear; excessive structural movement; structural changes or abusive uses by occupant; failure to follow routine care and maintenance requirements.

Royal Adhesives and Sealants, LLC makes no other warranties, expressed or implied. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE EXPRESSLY DISCLAIMED AND EXCLUDED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE FULL EXTENT ALLOWABLE BY LAW.

Filing a Claim:

If a claim is suspected, Royal Adhesives and Sealants, LLC must be notified in writing within thirty (30) days of discovery of the alleged manufacturing defect at:

Royal Adhesives and Sealants, LLC
Attn: Floor Covering Adhesives Technical Services
863 South East Main St
Simpsonville, SC 29681

Proof of purchase and lot number of product must be submitted with any notice of claim. Royal Adhesives and Sealants, LLC retains the right to physically inspect the installation sight and obtain samples from that installation to determine the validity of the claim.



Exclusive Remedy:

If the product is proven defective within the applicable warranty period, Claimant will receive as their exclusive remedy, replacement product and reimbursement of reasonable and substantiated costs for the replacement of only that specific portion of the original installation requiring replacement prorated as follows: (Year 1) Material and 100% of reasonable labor costs; (Year 2) Material and 50% of reasonable labor costs, (Years 3 and beyond) Material only. Under no circumstances will Royal Adhesives and Sealants, LLC be responsible for indirect, special or consequential damages.

**Floor Covering Distributor Alliance
Powerhold Floor Covering Installation Products Warranty Length Tables**

| | Limited Product Warranty Length Table | | |
|-------------------------------------|--|---------------------------|--------------------------|
| | One Year Warranty | Five Year Warranty | Ten Year Warranty |
| Carpet Adhesives | 2000, 3000, 3500, 715 | 4000, 6600 | |
| Resilient Adhesives | 5500, 6100 | 1500, 6100, 6200, 6300 | |
| Wood Adhesives | | | 7000, 7800, 7950 |
| Surface Preparation Products | 650, 850, 950 | | |

